

ORD 15

Amending Sections 94-161 and 94-167 of the City of Shreveport Code of Ordinances relative to discontinuance of services; adjustments for non-residential water or sewerage service accounts, and to otherwise provide with respect thereto.

FACT SHEET**CITY OF SHREVEPORT, LOUISIANA****TITLE**

An Ordinance Amending Sections 94-161 and 94-167 of the City of Shreveport Code of Ordinances relative to Discontinuance of Service; Adjustments for Non-residential Water or Sewerage Service Accounts and to otherwise provide with respect thereto.

DATE

February 21, 2025

ORIGINATING DEPARTMENT

Water & Sewer

COUNCIL DISTRICT

City-Wide

SPONSOR

James Green

PURPOSE

To amend the Code of Ordinances for the City of Shreveport to further clarify that multiresidential structures are commercial account holders for purposes of water and sewerage accounts and to provide a process to discontinue services to delinquent non-residential water and sewer account holders.

BACKGROUND INFORMATION

The Department of Water & Sewerage seeks additional clarification delineating multiresidential structures as commercial accounts rather than residential accounts, and to provide a clear process for service disconnection when a non-residential account holder has a delinquent balance.

TIMETABLE

Introduction: February 25, 2025

Final Passage: March 11, 2025

ATTACHMENT(S)**SPECIAL PROCEDURAL REQUIREMENTS**

None

FINANCES

None

SOURCE OF FUNDS**ALTERNATIVES**

(1) Adopt the ordinance as submitted, or (2) Amend the ordinance, or (3) Reject the ordinance.

RECOMMENDATION

The City Attorney's Office recommends adoption of this Ordinance.

FACT SHEET PREPARED BY:

Marcus E. Edwards
City Attorney

ORDINANCE NO. 15 OF 2025

AN ORDINANCE AMENDING SECTIONS 94-161 AND 94-167 OF THE CITY OF SHREVEPORT CODE OF ORDINANCES RELATIVE TO DISCONTINUANCE OF SERVICE; ADJUSTMENTS FOR NON-RESIDENTIAL WATER OR SEWERAGE SERVICE ACCOUNTS AND TO OTHERWISE PROVIDE WITH RESPECT THERETO.

BY COUNCILMEMBER: JAMES GREEN

NOW, THEREFORE, BE IT ORDAINED by the City Council of the City of Shreveport, Louisiana, in due, legal and regular session convened, that Chapter 94-161 of the Code of Ordinances of the City of Shreveport, is hereby amended as follows:

Sec. 94-161. – Definitions.

The following words, terms and phrases, when used in this article, shall have the meanings ascribed to them in this section, except where the context clearly indicates a different meaning:

Commercial customer class means all persons, businesses or entities not included in the residential or industrial customer class having metered water or sewerage service, including but not limited to roominghouses, retail and wholesale operations, office buildings, warehouses, bakeries, laundries, food service establishments, hotels, motels, combined residential/commercial buildings and multiresidential structures housing four or more individual living units within one or more buildings.

Master meter means a single water meter (or collection of meters) that measures the total water usage for an entire property or multiple units within a development, such as an apartment complex, condominium, mobile home park, or commercial Plaza.

BE IT FURTHER ORDAINED, that Section 94-167 of the Code of Ordinances of the City of Shreveport, is hereby amended as follows:

Sec. 94-167. – Discontinuance of services; adjustments.

(d) Once the holder of a non-residential account (inclusive of the commercial customer class and the industrial customer class) has failed to pay a bill for water or sewerage service by the delinquent date, the Department of Water and Sewerage shall following the progressive process outlined in this subpart:

(1) The Department of Water & Sewerage shall issue a past-due payment reminder in writing.

- (2) If the past-due balance remains unpaid by the next billing due date, the account holder will be notified in writing of impending service disconnection.
- (3) If the past-due balance remains unpaid, services for the account will be terminated 15 days after either the second missed due date or the issuance of written warning of impending service disconnection.
- (4) If services are disconnected, reconnection will follow the process outlined in Subsection (a) above. The deposit required by Subsection (a)(1) shall be calculated according to Section 94-163.
- (5) At any point in this delinquency period, the account holder may request or be offered a payment plan as established by the director of water and sewer, pursuant to Section 94-168.

BE IT FURTHER ORDAINED that if any provision or item of this ordinance or the application thereof is held invalid, such invalidity shall not affect the other provisions, items, or application of this resolution which can be given effect without the invalid provisions, items, or application and, to this end, the provisions of this resolution are hereby declared severable; and

BE IT FURTHER ORDAINED that any ordinance or resolution in conflict with the provisions herein ordained are hereby repealed.

BE IT FURTHER ORDAINED that this Ordinance shall become effective in accordance with the provisions of Shreveport City Charter Section 4.23.

THUS DONE AND ORDAINED by the City Council of the City of Shreveport, Louisiana.

APPROVED AS TO LEGAL FORM:

City Attorney's Office